

CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
03-01-13	4	14	Deleted Jasper County PO Box address
02-01-13	1	18	Updated URL address for the National Correct Coding Initiative (NCCI)
01-01-13	4	11 13	<ul style="list-style-type: none"> Added Chester county Zip+4 code Updated Greenville PO Box address
01-01-13	Appendix 1	-	Added Change Log for section changes
12-03-12	1	6 7-8 27-32 33-41	<ul style="list-style-type: none"> Updated web addresses for provider information and provider training Revised heading and language to reflect new provider enrollment requirements Updated Program Integrity language (entire section) Revised heading and language for Medicaid Anti-Fraud Provisions/Payment Suspension/Provider Exclusions/Terminations (entire section)
12-03-12	3	13	Updated Electronic Funds Transfer (EFT)
13-03-12	Forms	-	Deleted Application for Participation forms
12-01-12	4	3 15	<ul style="list-style-type: none"> Updated web address for provider information Updated McCormick county office telephone number
12-01-12	Appendix 1	24, 26, 27, 32, 33 19, 27, 40, 44, 45, 47, 49, 50, 55, 56, 57, 59, 60, 61,	<ul style="list-style-type: none"> Updated CARCs for edit codes 538, 552, 555, 561, 562, 563, 636, 637, 690 Updated resolutions for edit codes 402, 561, 562, 563, 721, 722, 748, 749, 752, 753, 769, 791, 795, 852, 853, 856, 860, 884, 887, 892, 897, 925, 926
12-01-12	TPL Supplement	8, 9, 17	Updated web addresses for provider information and provider training
11-01-12	5	1	Updated Allendale county office address

CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
11-01-12	Appendix 2	-	Updated carrier code list
10-05-12	Forms	-	Updated Duplicate Remittance Advice Request Form
10-01-12	1	4	Replaced back of Healthy Connections Medicaid card
08-01-12	1	2, 8, 9, 12, 13, 15, 25, 34	Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012
08-01-12	3	1 13	<ul style="list-style-type: none"> Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012 Updated hyperlinks
08-01-12	4	1 5 7	<ul style="list-style-type: none"> Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012 Removed fax request information for SCDHHS forms Added SCDHHS forms online order information Updated telephone number for Greenville county office
08-01-12	Forms	-	<ul style="list-style-type: none"> Deleted forms 140 and 142 Updated Duplicate Remittance Advice Request Form
08-01-12	Appendix 1	- 1, 24, 60, 65, 66- 67,70-72 15, 31, 69 8, 10, 29, 31 10, 11, 14, 34, 48	<ul style="list-style-type: none"> Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012 Replaced CARC 141 or CARC A1 for edit codes 52, 053, 517, 600, 924-926, 929, 954, 961, 964, 966, 967, 969, 980, 985-987 Added edit codes 349, 590, 978, 990, 991-995 Deleted edit codes 166, 205, 573, 574, 593, 596 Updated resolution for edit codes 170-172, 171, 174, 210, 321, 711, 798

CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
08-01-12	Managed Care Supplement	1-2	<ul style="list-style-type: none"> Changed Division of Care Management to Bureau of Managed Care
		7	<ul style="list-style-type: none"> Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012
		11	<ul style="list-style-type: none"> Removed language limiting enrollment to 2500 members
		17	<ul style="list-style-type: none"> Update contact information for Palmetto Physician Connections
		19	<ul style="list-style-type: none"> Added to "Medicaid" to BlueChoice HealthPlan
08-01-12	TPL Supplement	5, 6, 10,17, 24	Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012
04-01-12	1	4	Replaced South Carolina Healthy Connections card
04-01-12	4	15	<ul style="list-style-type: none"> Updated address for Marion County
		16	<ul style="list-style-type: none"> Updated phone number for Newberry County
03-01-12	Change Control Record	1	<ul style="list-style-type: none"> Replaced section 5 with section 4 for date 01-01-12
		2	<ul style="list-style-type: none"> Added entry for update to Forms section date 01-01-11
03-01-12	3	2	Added SC Medicaid Web-Based Claims Submission Tool
02-01-12	4	13	Updated the Fairfield county office number
01-01-12	1	2-5, 20, 24	Deleted IVRS Information per "Retirement of Toll Free Eligibility Verification Line" bulletin released 11-18-11
01-01-12	3	-	<ul style="list-style-type: none"> Updated hyperlinks throughout section
		12	<ul style="list-style-type: none"> Updated EFT information
01-01-12	4	1	Deleted IVRS Information per "Retirement of Toll Free Eligibility Verification Line" bulletin released 11-18-11
01-01-12	Managed Care Supplement	9	Deleted IVRS Information per "Retirement of Toll Free Eligibility Verification Line" bulletin released 11-18-11
11-01-11	1	24	Updated TPL contact information
11-01-11	4	5	Updated CLTC Regional Offices addresses

CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
09-01-11	1	19	Deleted information regarding National Correct Coding Initiative
09-01-11	4	6	Updated zip code for Spartanburg County office
08-01-11	Managed Care Supplement	1, 5	Updated to reflect the new beneficiary copayment requirements in accordance with Public Notice posted July 8, 2011
07-01-11	4	6	Deleted PO Box address for the Spartanburg County Office
06-01-11	4	9	Corrected Abbeville County PO Box Zip+4 Code
05-01-11	1	8, 11	Added language prohibiting payment to institutions or entities located outside of the United States
04-01-11	4	10	Updated telephone number for Beaufort County
04-01-11	Forms	-	Updated Electronic Funds Transfer Form
03-01-11	1	7, 9	Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center
03-01-11	3	11, 15	Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center
03-01-11	4	4 9	Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center Added toll free number for Aiken County
02-01-11	Cover	-	Updated cover date
01-01-11	1	7 19-20	<ul style="list-style-type: none"> Updated the South Carolina Medicaid Web-based Claims Submission Tool section Updated to reflect Medicaid Bulletin dated December 8, 2010 – Information on NCCI Edits
01-01-11	3	11, 15 11	<ul style="list-style-type: none"> Updated electronic remittance package information Updated to reflect Medicaid Bulletin dated December 10, 2010 – Requests for Duplicate Remittance Package

CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
01-01-11	4	17	Added toll-free telephone number for Saluda county
01-01-11	Forms	-	Added Duplicate Remittance Request Form
12-01-10	Cover	-	Replaced “Medicaid Provider Manual” with “South Carolina Healthy Connections (Medicaid)”
12-01-10	Supplements	-	Replaced “South Carolina Medicaid” with “South Carolina Healthy Connections (Medicaid)” in the headers
10-01-10	1	1 7 10	<ul style="list-style-type: none"> Removed all reference to the SCHIP program to reflect Medicaid Bulletin dated August 19, 2010 – Changes to the Healthy Connections Kids (HCK) Program Updated Program Description section Updated the SC Medicaid Web-Based Claims Submission Tool section to reflect Medicaid Bulletin dated July 8, 2010-Transfer of the Dental Program Administration to DentaQuest Updated Freedom of Choice section
10-01-10	4		Correct McCormick county office street address
10-01-10	Managed Care Supplement	1 2 3 4 5 6 13 17	<ul style="list-style-type: none"> Removed all references to the SCHIP program to reflect Medicaid Bulletin dated August 19, 2010 – Changes to the Healthy Connections Kids (HCK) Program Updated Managed Care Overview Updated Managed Care Organizations and Core Benefits paragraphs Updated MCO Program ID card paragraph Updated MHN Program ID card paragraph Updated Core Benefits Updated Exempt Services Updated Overview Deleted “Medicaid Managed” from “Current Medicaid Managed Care Organizations” heading and following paragraph

CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
09-01-10	4	9 12 15 CCR	<ul style="list-style-type: none"> Removed County Commissioner's Building from the Aiken County address Deleted Dorchester County physical address telephone number Removed Highway 28 N from the McCormick County address For the 08/01/10 date, change section to 4
08-01-10	Change Control Record	1	Removed July 1 entries for Appendix 1 and Appendix 2
08-01-10	4	5, 9, 11-13 6	<ul style="list-style-type: none"> Updated the zip codes for Aiken, Edgefield, McCormick, Newberry, and Saluda counties Updated the address for Barnwell County Updated the telephone number for Beaufort County
07-01-10	4	-	Updated telephone numbers and zip codes for multiple county offices
06-01-10	Managed Care Supplement	1 3 17 20, 23, 25	<ul style="list-style-type: none"> Updated Managed Care Overview section Updated Manage Care Organization (MCO), Core Benefits section Updated the Managed Care Disenrollment Process, Overview section Updated to reflect Medicaid Bulletin dated March 18, 2010 — Managed Care Organizational Change
05-01-10	4	1	<ul style="list-style-type: none"> Removed reference to the sample form at the end of this section Replaced reference to the sample form in the Forms section of this manual
03-01-10	Cover	-	Replaced the manual cover
03-01-10	Change Control Record	1	Added Time Limit for Submitting Claims Medicaid Bulletin date to section 1 entry dated 12-01-09
02-01-10	Appendix 1	13 36	<ul style="list-style-type: none"> Added New Edit Codes 356,357 and 358 Updated Edit Code 738

CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
02-01-10	Appendix 2	All	Updated Carrier Code List
01-01-10	4	9 14 16	<ul style="list-style-type: none"> Updated Physical Address for Allendale County Office Replaced Jasper County DSS with Jasper County DHHS Replaced Orangeburg County DSS with Orangeburg County DHHS
12-01-09	1	8 25	<ul style="list-style-type: none"> Updated policy to reflect Medicaid Bulletin dated November 13, 2009 – Electronic Remittance Package Updated Timely Filing for Submitting Claims section to reflect Medicaid Bulletin dated November 24, 2009
12-01-09	3	11, 12, 14-15	Updated policy to reflect Medicaid Bulletin dated November 13, 2009 – Electronic Remittance Package
12-01-09	4	12	Updated the Dorchester County office street address
10-01-09	1	3-4 4-6 26	<ul style="list-style-type: none"> Updated the Medicare/Medicaid Eligibility section to include Qualified Medicare Beneficiaries (QMBs) Updated SC Medicaid Healthy Connections language throughout section Updated South Carolina Medicaid Bulletins and Newsletters Changed heading to Medicare Cost Sharing
10-01-09	4	14 15 16	<ul style="list-style-type: none"> Updated physical address for Jasper County office Updated telephone number for Lexington County office Updated zip codes for Orangeburg County office
10-01-09	Appendix 1	3 60	<ul style="list-style-type: none"> Updated edit code 065 Updated edit code 852
09-08-09	Managed Care Supplement	20	Replaced the Absolute Total Care Medicaid beneficiary card sample

CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
09-01-09	Managed Care Supplement	21 20, 25	<ul style="list-style-type: none"> Removed all references to CHCcares to reflect Medicaid Bulletin dated August 3, 2009 Updated Absolute Total Care entries as following: <ul style="list-style-type: none"> Changed the company's name to Absolute Total Care Replaced the beneficiary card samples Corrected contact information
08-01-09	2	28	Corrected formatting throughout section
08-01-09	4	18	Updated telephone number for York County office
07-01-09	4	10, 16 12 13	<ul style="list-style-type: none"> Updated address for Bamberg and Orangeburg County offices Updated office zip code for Darlington County Updated telephone number for Fairfield County office
05-01-09	1	1-6, 11 2 3 5 28-33	<ul style="list-style-type: none"> Updated to reflect managed care policies and procedures effective May 1, 2009 Updated the Eligibility subsection Added the beneficiary contact telephone number to the South Carolina Healthy Connections Medicaid Card subsection Removed the program start date from the SC Healthy Connections Kids SCHIP Dental Coverage subsection Updated the Medicaid Program Integrity subsection
05-01-09	4	17	Updated telephone number for Union County office
05-01-09	Managed Care Supplement	-	Updated supplement to include general policies and procedures effective May 1, 2009
04-01-09	1	2, 3, 8	Updated hyperlinks
04-01-09	3	14	Updated hyperlinks
04-01-09	4	15	Updated telephone number for Lexington County office
03-01-06	2	-	Removed highlighting throughout document

CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
03-01-09	4	3 12 9, 15-17	<ul style="list-style-type: none"> Updated hyperlink Corrected Dorchester County's Orangeburg Road telephone number Change DSS to DHHS in addresses for Abbeville, McCormick, Newberry, and Saluda counties
03-01-09	Managed Care Supplement	1, 7, 10, 17, 23, 25-30, 35	Updated hyperlinks
02-01-09	4	9	Updated Allendale County office PO Box zip code
02-01-09	Forms	-	Updated Authorization Agreement for Electronic Funds Transfer (EFT) form
01-01-09	1	8	Updated hyperlink for bulletin.scdhhs.gov
01-01-09	4	15	Updated Lee County office address
11-01-08	1	8	Added e-bulletin information to reflect Medicaid Bulletin dated August 26, 2008
11-01-08	3	14	Added EFT information to reflect Medicaid Bulletin dated August 26, 2008
10-01-08	4	13, 17	<ul style="list-style-type: none"> Updated address for Lake City Updated phone number for Sumter County office
09-01-08	4	10	Updated phone number for Berkeley County office
09-01-08	4	14	Updated phone number for Kershaw County office
08-01-08	Appendix	3	Updated Edit Code 062
08-01-08	4	11	Deleted the PO Box for Chester County
07-01-08	4	15	Deleted the PO Box for Lancaster County
07-01-08	Managed Care Supplement	27	Replaced Web site address for BlueChoice
06-01-08	4	16	Updated telephone number for Orangeburg County office

CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
04-01-08	4	12	Updated address and phone number for Dorchester County office
03-01-08	1	3-5 7	<ul style="list-style-type: none"> Replaced sample Partners for Health Medicaid card with new Healthy Connections card and updated card information. Deleted information about location of supervising entities – requirements will be included in Section 2 where applicable
03-01-08	Forms	-	Replaced Form 931 with new version dated January 2008
01-01-08	4	14	Updated address for Lancaster County office
01-01-08	Managed Care Supplement	1 3	<ul style="list-style-type: none"> Removed PhyTrust from the list of MHNs Added Carolina Crescent to the list of MCOs
11-01-07	4	13, 14 14	<ul style="list-style-type: none"> Updated telephone numbers for Florence and Kershaw counties Updated Horry County address to 1601 11th Ave., 1st Floor
10-01-07	1	1-2 3 4 12 15 25	<ul style="list-style-type: none"> Removed PEP information Added information about managed care enrollment broker and Managed Care Supplement Removed managed care sample cards (cards and other information will appear in the new Managed Care Supplement). Clarified that “days” refers to business days Clarified which sections of manual may contain PA information Expanded provider list under Program Integrity
10-01-07	-	-	Added Managed Care Supplement
07-01-07	1	All	Revised policies and procedures throughout section
07-01-07	Forms	-	Updated DHHS Form 2506

CHANGE CONTROL RECORD

Date	Section	Page(s)	Change
06-01-07	Forms	-	Updated DHHS forms to add National Provider Identifier field
06-01-07	4	10-12 16 -	<ul style="list-style-type: none"> Added toll-free number for Berkeley, Charleston, and Darlington county offices Updated phone number for Oconee County Split forms and exhibits from Section 4 to create separate Forms section
04-01-07	4	12	Updated phone number for Darlington county office
03-01-07	4	10	Updated Barnwell county office address
11-01-06	4	-	Updated county office addresses
10-01-06	4	-	Updated county office addresses
09-01-06	4	-	Updated county office addresses
01-01-06	4	-	Updated Authorization Agreement for Electronic Funds Transfer
01-01-06	1	4 & 5	Removed SILVERxCARD sample and program description
11-01-05	1	6, 7	Removed “HIPAA” from names of S.C. Medicaid Provider Outreach and S.C. Medicaid EDI Support Center
11-01-05	4	9-18	Updated list of DHHS county offices
10-01-05	4	9-18	Updated list of DHHS county offices